



To start the remote service on the Pioneer unit follow these steps.

### **Explorer App**

1. Put a QR Code scanner on your device.
2. Right click on the mouse and select GUIDE form the drop-down menu.
3. Click next and two QR codes will appear on screen.
4. Scan the appropriate code for your device: iOS for iPhone and Android for Android devices.
5. This will install the **Explorer App** on the device.
6. You can then 'Add' the device by choosing Local Login and add by Serial Number.
7. Tap on the small QR Code Icon beside the serial number window, another QR Scanner will open.
8. Click next on the DVR and point at QR Code that appears.
9. The device will now be added to the list of devices in the Explorer App.

### **iAPOLLO APP (Live View Only)**

10. If you require the device to be added in the **iApollo App**, install the app.
11. In the Device Manager click on the '+' symbol to add a device.
12. Choose IP/Domain and enter the external IP address of the unit.
13. Under the PORT option, enter 34667.
14. Enter the appropriate Username and Password
15. The device will become available in the list of devices.
16. **ENSURE THE DVR IS ON THE CORRECT GATEWAY FOR THE LOCAL NETWORK**



